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SMARTS

Beyond any innovation.

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Smart Agent is a powerful, flexible and scalable tool for monitoring wireless network performance and services from the end-user point of view. The solution is designed for off-the-shelf android devices to collect easily and discreetly real quality of experience data, allowing mobile network operators to improve customer satisfaction and quality of end-user experience.

Features

- ✓ Supports 2G/3G/4G/CDMA/WiFi networks
- ✓ Active testing: Speed, YouTube, Facebook, WhatsApp, Browsing, File Transfer, Idle, Auto Call
- ✓ Monitoring of call statuses with network KPI recording
- ✓ Automatic test management for a smartphone “probe”
- ✓ APP statistics
- ✓ Tcp window size graphs and pcap files
- ✓ QoE troubleshooting, 3G and 4G Pollution monitoring
- ✓ App and dashboard customization, branding, on site training, yearly support

Use Cases

- Cell site service validation on 2G, 3G and 4G base stations
- Run friendly and anonymous user trials with employees/staff in different work locations to get larger network footprints
- Field test for customer complaints
- Validate end user experience on public transport
- Indoor testing such as shopping malls and commercial locations
- Free WiFi zones analysis as possible cellular competitor

Smart Agent Dashboard



Smart Agent Apps

